

## Long-Term Care Briefing #2

Title: Critical Components of Managed Long-Term Care: Care Management, Part 1

Date: Thursday, April 27, 2006

Time: 3:00-4:30 PM

Webcast Address: <http://dhfs.wisconsin.gov/LTCare/rfi/webcasts/index.htm>

Presenter(s): **Monica Deignan**, Section Chief  
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Sponsor: Wisconsin Department of Health and Family Services

This webcast is the second in a series of briefings to assist long-term care planning grantees and others interested in expanding managed long-term care in Wisconsin. The format will include a 50-60 minute presentation followed by 30-40 minutes for questions from the audience.

Effective care management is a critical component of managed long-term care. The emphasis of Care Management, Part 1 is on critical administrative systems that need to be present within a managed care organization to support effective care management related to information management, training, utilization review, and provider network. The speakers will also highlight how care management systems differ between the current fee-for-service waiver programs and managed long-term care programs. This program is intended for senior managers who are planning for new organizational structures and processes. This is not a training program for interdisciplinary care management team members.

Care Management, Part 2 will focus on organizational processes necessary to support effective care management, including building interdisciplinary teams and person-centered decision making processes for service provision and purchasing. An invitation to Care Management, Part 2 will be distributed soon.

Visit this address <http://dhfs.wisconsin.gov/LTCare/rfi/webcasts/index.htm> to:

- Join the live presentation at the announced date and time;
- Find supplemental materials, including PowerPoint slides of the presentation; or
- View a recording of the webcast after the live broadcast.

If you have questions about this webcast, please contact Elizabeth Childers at (608) 266-3416.